# The Development of the Counselling Center at Neapolis University Pafos

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## Vision

- Neapolis University accepted its first students in Fall 2010
- \* Developed post-graduate applied programme in Counselling Psychology (1500 practicum hours)
- \* The Counselling Center was developed based on this MSc programme so that students can do part of their practicum hours as part of their training

# Naming the Center

- Named the Center after the three main objectives: Psychological Support (of any kind, individual, couples, family, group, etc.), Research (based on a non-profit ideology) and Assessment (psychological evaluations for diagnosis and treatment planning)
- \* Therefore, named "Center for Research, Psychological Support and Assessment" (CE.R.P.S.A)

#### Responsibilities of the Center

- Provide clinical, counselling, and consulting psychological services to the university and the community
- Monitor the psychological/educational climate of the university and the community and respond flexibly based on any specific need
- \* Contribute to a community that facilitates learning and personal growth
- \* Consult with and support any other member of the university or the community (offices, services, etc.)
- \* Enhance potential for success by fostering understanding of self and others (diversity approach)

#### Responsibilities of the Center

- Provide state of the art training to future psychologists in the MSc in Counselling Psychology Programme
- \* Maintain the priority of service delivery over training
- \* Monitor efficiency and quality of programs
- \* Maintain an environment that assures staff and clients of confidential and non-discriminatory treatment
- \* Search, apply and successfully complete research grants that will pertain to the needs of the university and the greater community of Pafos

# Functions of the Center

- Individual, group, couples, child and family psychotherapy and counselling
- \* Vocational and career assessment and counselling
- \* Reading, educational, test-taking, and study-skills counselling
- \* Psychological assessments (for personal functioning, abilities and aptitudes, emotional disorders, LDs, etc.)
- \* Educational and preventive programs
- Consulting Services (training, team building, stress/money/time management, etc.)
- \* Educational Programming and Supervision of graduate students
- \* Applied research on several fields of interest and need

# **Development of a Training Site**

- \* Structure of the Building
- \* Students' Procedures for Completing a Practicum, Responsibilities and Expectations
- \* Practicum Responsibilities and Expectations
- \* Practicum Timelines and Placement Guidelines
- \* Practicum Supervisors
- \* Supervision Model

# Structure of the Building

- Setting up of welcoming staff and large, comfortable and serene waiting area
- \* Quiet, sound-proof and comfortable individual, couples and family therapy rooms
- \* Quiet, sound-proof and comfortable assessment rooms
- Large play therapy room for children
- Large group and consultation room
- One-way observation mirrors for live supervision and use of cameras in all rooms
- \* Bonus: Site is 70m away from the beach!



#### Supervision Model

\* Discrimination Model (Bernard & Goodyear, 1992)

- \* Supervisors might take on a role of "teacher" when they directly lecture, instruct, and inform the supervisee.
- \* Supervisors may act as "counselors" when they assist supervisees in identifying their own "blind spots" or countertransference process etc.
- \* Supervisors may act in a "consultant" role to colleagues when offering supportive guidance.

#### Supervision Model

#### \* 3 areas of focus for skill building

- 1. "Process issues" examine how technical aspects of the therapeutic process are handled.
- 2. "Conceptualization issues" include how well supervisees formulate cases from theory and how well they convey this.
- 3. "Personalization issues" focus on how therapists use their own experiences, thoughts and feelings in therapy.

